TRANSITION
RESOURCE GUIDE

Services for Students Moving
from High School into the Community

Covering Milwaukee and Waukesha Counties

Be active. Be connected. Be inspired.
Life Navigators Organizational Information

Our Mission
To improve the quality of life for individuals with developmental and related disabilities, their families and the community through information, education, advocacy and life planning services.

One in ten families is directly touched by a person with a developmental disability. Each year, Life Navigators serves over 4,500 children and adults with disabilities and their families.

Commitment since 1949
Life Navigators was founded in 1949 by a group of parents who sought to provide opportunities and services for their children with developmental disabilities. Their efforts resulted in mandated special education services, day programming, and community based recreation, residential, and employment services.

A Leader in Services Today
Life Navigators’ services allow individuals with disabilities and their families to live, work and volunteer in our community.

Information, Education and Assistance – Providing information and programming that helps individuals and families actively participate in the community and the disability movement.

Trust Program – Offering two specials needs trusts so that individuals with disabilities have a strong financial plan now and in the future.

Care Management Unit – Delivering long-term care services to individuals with disabilities. We ensure that individuals have supports in place to live, work and participate in our community.

Family Support – Working with children, adults and older adults to put services in place that support the entire family. These services facilitate opportunities for individuals with disabilities to be active and connected.

Corporate Guardianship – Assisting, monitoring and advocating for adults with disabilities. We ensure that our wards have a trusted partner working with them to make important decisions in their lives.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
This Transition Resource Guide was developed to assist students with exceptional educational needs, their families and teachers in preparing for life after high school.

This publication is in its sixteenth printing and was updated in January 2014 by Life Navigators. Every effort has been made to verify the information printed in this Transition Resource Guide; however, we cannot guarantee the accuracy of the information. The listings are not an endorsement. If you find differences in information or would like additional copies, please contact Life Navigators at 414-774-6255.

Using Your Transition Resource Guide

Agency Matrix:
In the front of this booklet, a handy matrix is available for quick look-up and identification of community services. Community agencies are listed in alphabetical order horizontally and service categories are listed vertically. Find the service category you are looking for and follow it down until you find a dot. Follow the line to the left and you will see the name of an agency that provides the needed service.

Agency Index:
Please refer to the Agency Index to find out more about each agency that is included in this publication.

Subject Index:
Refer to the Subject Index at the back of the booklet for information regarding specific service areas.

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## Alphabetical List of Community Services for Students Transitioning From High School

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ABLE TREK TOURS
P.O. Box 384
Reedsburg, WI  53959
(608) 524-3021
(800) 205-6713
www.abletrektours.com

Able Trek Tours provides vacations and assistance for individuals ages 16 and older with mild to moderate developmental disabilities and no major medical issues. Choose from any number of local, three to four day trips or others that can last up to 30 days with destinations such as Hawaii, Alaska and New York.

ADAPTIVE COMMUNITY APPROACH PROGRAM (ACAP)
121 W. Wisconsin Avenue
Waukesha, WI  53186
(262) 521-1120
Email: acapwaukesha@att.net
acap.community.officelive.com/default.aspx

The Adaptive Community Approach Program (ACAP) assists individuals with disabilities to more fully participate in their community by adapting and modifying individuals’ activities. They also assist in creating community-based therapy services, social opportunities and self-advocacy instruction.

ADVOCATORS (A PROGRAM OF LIFE NAVIGATORS)
7203 W. Center Street
Wauwatosa, WI  53210
(414) 774-6255
www.lifenavigators.org

Advocators is a network of individuals with disabilities that meets monthly to discuss critical issues affecting people with disabilities. Speakers present information on topics such as personal and community safety, grief and loss, recreation and social opportunities, self-advocacy and self-protection. Through leadership, advocacy, trainings and support, people with disabilities learn how to become active and contributing members of our community. Meetings are held monthly. Please visit our website or call for meeting times and locations.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
An apprenticeship is an “earn while you learn” program with a built-in formal training agreement providing on-the-job training and related classroom instruction. The term of training may vary from two to five years depending on the trade. Contact an office in charge of specific programs for more information.

**ARMY RECRUITING OFFICE**

4370 South 76th Street  
Milwaukee, WI  53220  
(414) 321-2944  
www.goarmy.com

The U.S. Army offers a wide variety of programs including Money for College, Student Loan Repayment, Enlistment Bonus, Skill Training and a Comprehensive Benefits Package. For more information and qualification requirements, call the Army Recruiting Office.
ASSOCIATION FOR THE RIGHTS OF CITIZENS WITH HANDICAPS (ARCh)
419 Frederick Street
Waukesha, WI 53186
(262) 542-9811
www.waukeshaarch.org

The Association for the Rights of Citizens with handicaps (ARCh) offers the following programs for individuals living in Waukesha County: information and referral, educational advocacy, short-term intervention advocacy, prevention awareness, community education, a community trust, leisure services, Camp Pow Wow, post and secondary education programs, parent and family support groups and parent education seminars.

AUTISM SOCIETY OF SOUTHEASTERN WISCONSIN
3720 N. 124th Street, Suite O
Wauwatosa, WI 53222
(414) 988-1260
www.assew.org

The Autism Society of Southeastern Wisconsin provides support for people with Autism Spectrum Disorders, their families, professionals and others by sharing information, supporting research, providing networking opportunities and promoting awareness through education and training. Services include information and referral, a newsletter, meetings, a support group, workshops and a lending library for members.
Bell Therapy’s Community Support Program offers supportive services to adults with developmental disabilities living in the community. Services include case management in the areas of residential, vocational, recreational, financial and medical. In addition, the Community Support Program offers direct assistance with independent living skills such as budgeting, banking, shopping, housekeeping and cooking. The mission of the program is to promote independence within the community.

Day One East, a division of Bell Therapy, is a community-based, non-medical day treatment program serving adults with developmental disabilities. The program offers individual and group training to develop vocational, social, behavioral, cognitive, and independent living skills. The goal of this program is to assist clients in decreasing their maladaptive behaviors so that they can function in less structured programming or work settings.

The Residential Program offers supportive services to adults with developmental disabilities living in a group home environment in the community. Services include case management and direct supervision in the areas of personal care, behavior management, social participation and independent living skills. In addition, direct assistance with physical, mental and emotional health is provided.

Brookfield Parks Recreation and Forestry Department offers special needs programs, including summer recreation, integrated day camp, adaptive aquatics, and Challenger Little League which are adapted for children with special needs.
CAREER YOUTH DEVELOPMENT
2601 N. Martin Luther King Drive
Milwaukee, WI  53212
(414) 264-6888
www.yourcyd.com

Career Youth Development (CYD) helps youth and their families discover their personal worth and become self-sufficient, law-abiding citizens.

CATHOLIC CHARITIES OF THE ARCHDIOCESE OF MILWAUKEE, INC.
3501 S. Lake Drive
P.O. Box 070912
Milwaukee, WI  53207
(414) 769-3400
Email: catholiccharities@ccmke.org
www.ccmke.org

Inspired by Christ’s call to serve, their mission is to provide services to those in need, to advocate for justice and to call upon others to do the same. Catholic Charities of the Archdiocese of Milwaukee, Inc. provides human services to people of all faiths throughout ten counties of Wisconsin. Services include counseling, pregnancy support, adoption, in home support services for older adults and individuals with disabilities, legal services for immigrants, refugee resettlement, and adult day care.
The Center for the Deaf and Hard of Hearing (CDHH) provides services that include aural rehabilitation, information and referral, counseling, sign language classes, workshops, a quarterly newsletter, speech and language therapy, and an adult hearing program for persons who are deaf and hard of hearing, and who may or may not have a developmental disability. CDHH also offers the UniversaLink Technology Program.

UniversaLink provides assistive listening and living equipment for persons who are deaf or hard of hearing, as well as those who have difficulty using the telephone. Telephone equipment and accessories are designed for persons with communication barriers and can be used at home, at work or in the community. Devices are available for demonstration, loan or sale, which include amplified phones, flashing door bells, smoke alarms and TTY’s. Financial assistance is also available for the purchase of UniversaLink telephone equipment.

CESA specializes in transition services for students with special needs. Services provided include: IEP transition support for students 14 years of age and older, 8th to 9th grade transition support, student-related activities, assisting seniors with their transition portfolios, and formal, informal, and functional assessments. CESA provides services for professionals including development on transition issues, resources for curriculum material, and transition specialist meetings.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
CHILDREN & ADULTS WITH ATTENTION DEFICIT DISORDER (CHADD)
Milwaukee Satellite of CHADD
Local Chapter – Sixteen Street Community Health Center
2906 S. 20th Street
Milwaukee, WI 53215
(414) 385-6237 Contact Person: Anne David
PLEASE EMAIL US AT:
Milwaukee@chadd.net
www.chadd.org

Children and Adults with Attention Deficit Disorder (CHADD) is an educational and
support organization for parents, professionals, teachers and individuals interested in
Attention Deficit Disorder (ADD). Monthly meetings provide information on approaches
and techniques for dealing with ADD, and a group for adults with ADD is held monthly in
Waukesha. Books, tapes and newsletters are also available.

CLIENT ASSISTANCE PROGRAM (CAP)
2811 Agriculture Drive
P.O. Box 8911
Madison, WI 53708
(608) 224-5070 or (800) 362-1290 Voice/TTY CAP Coordinator
(608) 224-5071 Voice/TTY Complaint Investigator
www.dwd.wisconsin.gov/dvr/cap.htm

The Client Assistance Program (CAP) helps people with disabilities that have questions
or complaints about services provided by or funded by the Division of Vocational
Rehabilitation (DVR) or Independent Living Centers. CAP can assist individuals and
their advocates by providing information about what the agencies can and cannot do
and by providing suggestions on how to resolve complaints. If an individual has been
denied a service, CAP can assist with the appeal process, including representing the
individual in the hearing. CAP will also provide legal remedy assistance in cases where
the state Vocational Rehabilitation agency has violated the Federal Rehabilitation Act.

COMMUNITY INSURANCE INFORMATION CENTER
600 W. Virginia Street
Milwaukee, WI 53233
(414) 291-5360
www.insuranceinfo-ciic.org

The Community Insurance Information Center provides a free consumer help line to
answer personal insurance questions with a strong focus on automobile and property
insurance.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide
at www.lifenavigators.org.
CONSUMER CAUCUS (A PROGRAM OF LIFE NAVIGATORS)
7203 W. Center Street
Wauwatosa, WI  53210
(414) 774-6255
www.lifenavigators.org

Consumer Caucus is a grassroots network of individuals with disabilities that works to create positive change and improve the quality of life for children and adults with disabilities. Through this group, individuals improve their leadership skills by learning to tell their personal story, speak in public and participate in community meetings. Members also learn about the legislative process and the importance of voting. Meetings are held monthly. Please visit our website or call for meeting times and locations.

CONSUMER CREDIT COUNSELING SERVICE
4915 S. Howell Avenue, Suite 102
Milwaukee, WI  53207
(414) 482-8801
(888) 799-CCCS
www.creditcounselingwi.org

Consumer Credit Counseling Service is dedicated to helping people learn how to better manage their finances. This is done through educational presentations and workshops, counseling, and a debt management program that helps people get their unsecured debt paid off. There is a $20.00 fee for initial consultations. Four office locations are available in the greater Milwaukee area and Saturday and evening appointments are available.

CREATIVE EMPLOYMENT OPPORTUNITIES, INC. (CEO)
1421 N. Water Street
Milwaukee, WI  53202
(414) 277-8506
www.ceomke.com

Creative Employment Opportunities, Inc. (CEO) is an employment agency that assists individuals in obtaining and maintaining employment. They are committed to empowering each individual to achieve increased independence through community-based employment opportunities by providing comprehensive services. All services are designed to meet the individual needs of each person with whom they work. They also assist businesses in diversifying their workforce through staff training and workshops. CEO serves Milwaukee County residents age 14 and over.
Curative’s Vocational Rehabilitation Service Programs are designed to serve individuals with varying disabilities in order to optimize their level of vocational functioning. An Individual Program Plan (IPP) is developed with program participants and is tailored to their specific vocational needs. Experienced vocational rehabilitation staff provides the following services: vocational evaluation and counseling, job development and placement, employment services, job training/coaching and work center opportunities.

Day One is a community-based medical day treatment program serving persons with long-term mental illness. The program offers structured group activities designed to maximize the client’s ability to achieve and maintain an optimum level of independent functioning. The Day One program collaborates with other community agencies to ensure a long-range system of supportive services for the client in the least restrictive setting.
DAY ONE EAST
Community Support Program
6414 W. Fond du Lac Avenue
Milwaukee, WI  53218
(414) 463-8777
Email: dayoneeast@phoenixcaresystems.com
phoenixcaresystems.com/bell/community.php

Day One East's Community Support Program provides helpful services to developmentally disabled individuals within their community where a concentrated case management approach is utilized in order to maximize growth and independence. The services include: assessment, evaluation, individualized and ongoing treatment planning, referral, service coordination, and continuity of care. A person-centered approach meets each consumer's needs.

DEPARTMENT OF EMPLOYMENT RELATIONS (DER)
Merit Recruitment & Selection
101 E. Wilson Street #4
Madison, WI  53703
(608) 266-1731
oser.state.wi.us

The Department of Employment Relations oversees the Handicapped Expanded Certification (HEC), a State of Wisconsin affirmative action program, to ensure that qualified applicants with disabilities are considered for state civil service jobs. Applicants who pass a civil service examination and qualify for HEC may receive increased opportunities for employment interviews. To be eligible for HEC, an applicant must have a permanent physical or cognitive impairment that substantially limits his or her ability to work.

DEPARTMENT OF PUBLIC INSTRUCTION (DPI)
Special Education & Exceptional Children Team
125 S. Webster Street
P.O. Box 7841
Madison, WI  53707
(608) 266-3390
(800) 441-4563
www.dpi.state.wi.us

The Department of Public Instruction (DPI) is the state of Wisconsin's administrative agency for state mandates to local school districts on public education issues. It provides general information to parents concerning whether their child or children are getting the most effective special education services to meet their needs.
Disability Rights Wisconsin (formally Wisconsin Coalition for Advocacy) is the state’s protection and advocacy agency for people with all types of disabilities. DRW provides advocacy assistance to individuals with developmental, physical, sensory, neurological, and psychiatric disabilities throughout Wisconsin. Areas of advocacy include placement in the least restrictive environments, access to community-based support services, rights violations in institutions, abuse and neglect, special education, and employment and housing discrimination. Direct individual advocacy assistance is provided and in some cases legal representation and training is provided to consumers, their families and others regarding various disability topics. Systems advocacy efforts are also occurring at the local level.

The State of Wisconsin’s Division of Motor Vehicles (DMV) supplies licensing information, road tests, written exams, ID cards, and general information on driving. There are six offices in Milwaukee: Downtown Office, 819 N. 6th Street; Northeast Office, 6073 N. Teutonia; Northwest Office, 7301 W. Mill Road; Southeast Office, 1835 College Avenue; Central Milwaukee, 2701 S. Chase Avenue; and Southwest Office, 5500 W. Grange Avenue.
DIVISION OF VOCATIONAL REHABILITATION (DVR)
dwd.state.wi/us/dvr

DVR-Waukesha
141 NW Barstow Street, Room 157
Waukesha, WI 53188
(262) 548-5850

DVR-Milwaukee Northeast
1915 N. Martin Luther King Drive
Suite 149
Milwaukee, WI 53212
(414) 267-3175

DVR-Milwaukee South
2701 S. Chase Avenue, Suite C
Milwaukee, WI 53207
(414) 389-6450
(866) 223-4566 TTY

DVR-Milwaukee Northwest
7900 W. Burleigh Street
Milwaukee, WI 53222
(414) 874-1616
(866) 340-0919 TTY

The State of Wisconsin’s Division of Vocational Rehabilitation (DVR) serves people with disabilities that present a substantial impediment to employment or independent living. DVR provides services only if there are reasonable expectations that employment or improved independence is possible. DVR is a direct service program with 20 offices strategically located throughout the state to provide services in every community.

DONNA LEXA ART CENTER
247 Wisconsin Avenue
Waukesha, WI 53186
(262) 521-2292
www.donnalexa.org

Community Art Center teaches fine art skills including drawing, painting, weaving, carving, pottery, graphics and jewelry-making to people with cognitive or physical disabilities and people who are elderly. Community Art Center provides services for adults and teens. Branch offices are located at the West Milwaukee Community Center and the Mutual Mall in West Bend, WI.

DUNGARVIN WISCONSIN, INC.
10625 W. North Avenue, Suite 209
Milwaukee, WI 53226
(414) 443-1311
www.dungarvin.com

Dungarvin provides a variety of residential opportunities and supports for individuals with developmental disabilities including group homes, independent living settings, and in-home support.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
EASTER SEALS SOUTHEASTERN WISCONSIN
2222 S. 114th Street
West Allis, WI  53227
(414) 449-4444
(414) 571-9212 TTY
www.eastersealswise.com

Camp Wawbeek
101 Nob Hill Road, Suite 301
Madison, WI  53713
www.eastersealskindcaresewi.com/

EASTERS KINDCARE
Southeastern Wisconsin is an ecumenical agency that provides, Adult Day Services, Adult Respite & Recreation, After School-Weekend-Summer Respite programs, ArtLink, AIR-Accessible Inclusive Recreation, Birth to Three-Early Intervention Services, Corporate Guardianship, Family Services, Integrated Community Day Services, and a Values Based Education Center for people with developmental and other disabilities. Participants are served in Milwaukee, Waukesha, Ozaukee, Washington, and Racine Counties.

EASTER SEALS WAUKESHA TRAINING CENTER
505 North View Road
Waukesha, WI  53188
(262) 547-6821
www.eastersealswise.com

The Waukesha Training Center provides vocational training, evaluation, and job placement services for adults with disabilities. Through subcontracted work with community businesses, workers can acquire skills in various areas such as food service, assembly, wood shop, machine operation, collating, packaging, janitorial, shipping and receiving, commercial lawn maintenance, and recycling at our recycling facility, Protect the Planet. Workers are paid for the work they perform at the Center, and are encouraged to work toward community employment with the help of the placement division staff. Therapy services are offered through the agency as well.
EISENHOWER CENTER, INC.
4425 W. Woolworth Avenue
Milwaukee, WI  53218
(414) 353-8480
www.eisenhowercenter.org

Eisenhower Center, Inc. provides work related service programs for adults with cerebral palsy and other developmental disabilities. Services include: community employment, work services, work site set-up, fabrication and development of adaptive equipment, education classes, prevocational services, occupational, physical, and speech therapy, and psychological services for people served by the organization. All services are provided based on the individual needs and desires of those served.

GO KID GO TRANSPORT AND TOURS, LLC
5151 S. Howell Avenue, Suite E
Milwaukee, WI  53207
(414) 212-8855
www.gokidgoweb.com

Go Kid Go Transport and Tours provides children in the greater Milwaukee area with safe, reliable before and after school transportation. The service is designed so that parents always know when, where, how and with whom their children are riding. Service is available Monday through Friday, from 6:00 a.m. to 7:00 p.m.

GOING BEYOND TRAVEL
12024 N. Wasaukee Road
Mequon, WI  53097
(262) 512-1252
goingbeyondtravel.com

Going Beyond Travel provides travel opportunities for adults with disabilities. Services include professionally guided trips throughout the Midwest for adults functioning at various cognitive levels. Going Beyond Travel specializes in providing individualized trips from one to five days in length. Vacations can also be set up for individuals wishing to take one-on-one trips.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
Goodwill Industries of Southeastern Wisconsin offers a wide variety of services to people with disabilities. Thirty-six sites throughout Southeastern Wisconsin provide individualized services including intake, vocational evaluations, skills and literacy training, work services, day services and adult day care services. Goodwill also provides direct placement, community employment (job coaching), and supported employment.

HOMES FOR INDEPENDENT LIVING (HIL)
P.O. Box 278
Dousman, WI 53118
(920) 499-7965 Contact Person: Kathy Klika
www.hil-wi.com

Homes for Independent Living (HIL) has been providing residential and associated support services for adults with special needs since 1977. More than 200 programs are located in 14 counties throughout Wisconsin. Services and supports are designed to meet the needs of consumers with developmental disabilities, traumatic brain injuries and chronic mental illness.

HIL provides a wide variety of services including: adult family homes, group homes, respite care, supervised and supported apartments, supports for individuals with complex medical issues, day services, accessible homes and vehicles, and technical assistance and consultation. HIL’s professional mission is to provide creative options in the community for individuals with disabilities.

HOUSING AUTHORITY
Of Milwaukee
809 N. Broadway
Milwaukee, WI 53202
(414) 286-5824
www.hacm.org

Of Waukesha
600 Arcadian Avenue
Waukesha, WI 53186
(262) 542-2262
www.whaonline.com

The Housing Authority administers federally funded housing programs for low-income families, older adults and people with disabilities. These programs include rent assistance and public housing.
INDEPENDENCE FIRST
540 S. 1st Street
Milwaukee, WI  53204
(414) 291-7520 Voice/TTY
www.independencefirst.org

Independence First is a consumer-controlled resource agency that provides assistance to persons with disabilities. Core services are information and referral, peer support, advocacy and independent living skills. These services cover a broad range of assistance, including: assistive technology, benefits counseling, housing information, technical assistance on the ADA and other disability rights laws, social and recreational activities, personal assistance services and support groups. There are also services available specifically targeted toward transitioning teens and young adults. Wisloan is available to individuals who qualify, helping to make the purchase of a house more accessible. Independence First serves persons of all ages and disabilities.

INDEPENDENT CARE (iCARE)
1555 N. Rivercenter Drive, Suite 206
Milwaukee, WI  53212
(414) 223-4847 Customer service
(800) 777-4376 Toll free
(800) 947-3529 TDD
www.icare-wi.org

I Care provides a complete and coordinated health care program for individuals who are 18 or older, live in Milwaukee County, and receive Supplemental Security Income (SSI) and Title 19. A Care Coordinator will work with individuals to choose a doctor and a hospital, find appropriate medical help, find services after a hospital stay, sign up for social services and identify community resources.

JEWISH FAMILY SERVICES (JFS)
1300 N. Jackson Street
Milwaukee, WI  53202
(414) 390-5800
www.jfsmilw.org

Jewish Family Services (JFS) provides housing, vocational counseling and case management services from birth to death for individuals with psychological, physical and mental health needs. Volunteer services supplement case work services. Guardianship of the person is also available as well as money management. Supervision of independent living is provided to persons who have developmental disabilities or are seriously mentally ill. JFS also provides private case management for adults with developmental disabilities through its Lifetime Services Program.
JOB SERVICE/CENTER LOCATIONS
www.wisconsinjobcenter.org

Job Center-YWCA
1915 N. Martin Luther King Drive
Milwaukee, WI  53212
(414) 267-3291

Job Center- Central
4030 N. 29th Street
Milwaukee, WI  53212
(414) 486-5200

Job Center- South
2701 S. Chase Avenue
Milwaukee, WI  53204
(414) 389-6404

Job Center-Northwest
6550 N. 76th Street
Milwaukee, WI  53223
(414) 760-6060

Job Center- Southwest
1304 S. 70th Street
West Allis, WI  53214
(414) 607-0477

Job Service/Workforce Development Center
892 Main Street, Suite J
Pewaukee, WI  53072
(262) 695-7800

Job Service/Job Centers are public employment agencies available to all job seekers. Touch Screen Jobnet computers are available and can be used to get an instant printout of any listed job. All services are "self-service" and there are no costs. Brochures and workshops on job seeking topics are available. Internet access is available to the public to assist in job searching.

KAISER GROUP, INC.
892 Main Street, Suite A
Pewaukee, WI  53072
(262) 695-7800
www.wfdc.org

The Kaiser Group, Inc., which is located inside the Workforce Development Center, offers job placement assistance, on-the-job training, job skills training, a dislocated worker program, resume service, paid work experience and pre-employment workshops on job search and job skills. The Younger Youth Program is for people ages 14-18, Older Youth Program serves 19-21 year-olds, and the Adult Program is for those 22 years of age or older.
LEARNING DISABILITIES ASSOCIATION OF WISCONSIN (LDA-W)
7625 Lechler Lane
Keil, WI  53042
(412) 341-1515
www.ldawisconsin.com

The Learning Disabilities Association of Wisconsin (LDA-W) disseminates information promoting understanding and the establishment of communication between parents, educators, professionals and members of the community. LDA-W has a lending library, an annual conference and a volunteer parent group.

LIFE NAVIGATORS
7203 W. Center Street
Wauwatosa, WI  53210
(414) 774-6255
www.lifenavigators.org

Since 1949, Life Navigators has been dedicated to improving the quality of life for individuals with disabilities, their families and the community through information, education, advocacy and life planning programs. Services include information and assistance, consumer and professional trainings, long-term care services, special needs trusts, self-advocacy and self-protection programming, legislative and systems advocacy, educational advocacy, futures planning and corporate guardianship. Additionally, Life Navigators supports two self-advocacy groups, Advocators and Consumer Caucus, which meet monthly and are open to anyone with a disability. See the Advocators and Consumer Caucus listings for more information. Please visit our website or call for meeting times and locations.

LUTHERAN SOCIAL SERVICES (LSS)
647 W. Virginia Street, Suite 200
Milwaukee, WI  53204
(414) 281-4400
(800) 488-5181
www.lsswis.org

Lutheran Social Services (LSS) provides services to individuals with developmental disabilities. This includes adult day centers, supervised apartments and other residential services. Additionally, LSS-Waukesha Co. offers home health services, job placement, rehabilitative therapies, and one-on-one training in a non-segregated setting for people with disabilities. LSS-Milwaukee Co. offers after school and summer programs as well as transitional living programs.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
MEDICAID (T-19) RECIPIENT SERVICES
Department of Health Services
1 West Wilson Street
Madison, WI  53703
(800) 362-3002
www.dhfs.state.wi.us/medicaid

The Medicaid (T-19) coverage and billing hotline allows recipients to call with questions about coverage, billing and prior authorization needs. SSI clerks are also available to answer questions.

MENOMONEE FALLS RECREATION DEPARTMENT
W152 N8645 Margaret Road
Menomonee Falls, WI  53051
(262) 255-8460
fallsrec.org

Menomonee Falls Recreation Department works with other organizations that offer special needs programs including horseback riding, bowling, swimming, day camp, Challenger Little League and Special Olympics Basketball.

MILWAUKEE AREA TECHNICAL COLLEGE (MATC)
700 W. State Street
Milwaukee, WI  53233-1443
(414) 297-6282 Main Campus
(414) 297-6838 Voice Special Needs
(414) 297-6986 TTY Special Needs
www.matc.edu

Milwaukee Area Technical College (MATC) is a post-secondary vocational education institution involved in training adults in a variety of academic and technical fields. Support services for persons with disabilities include: tutoring, counseling, note-taking, textbook and test-taking accommodations, interpreting and other services and modifications based on each student's needs. Students may apply for admission to any academic program for which they qualify.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
The Milwaukee Career Center (MCC) is available to all Milwaukee County residents with a special emphasis on youth (ages 14-21). The Center has a variety of resources that can be very useful in job searching. Careers can be identified that match individual interests, skills, personality, values and experience. The MCC will help individuals discover the type of training that is necessary for their job interests, including careers that don’t require college degrees. They will also assist individuals with organizing a job search, gather labor market information, fine-tuning interviewing skills and creating a resume. They will even teach individuals how to conduct searches on the Internet. In addition, the Reach Program provides services for out-of-school youths.

The Milwaukee Center for Independence (MCFI) is a nonprofit, community-based rehabilitation agency serving individuals with physical, developmental and mental disabilities as well as economic and vocational disadvantages. Services include: Employment Services (Vocational Evaluation, Counseling, Job Training, Placement and Supported Employment Services); Training Programs; Adult Day Services; Mental Health Services (Targeted Case Management and Community Support Programs); and Clinical Services (Physical, Occupational and Speech/Language Therapies).
MILWAUKEE COUNTY DISABILITY SERVICES DIVISION
Disability Resource Center
1220 W. Vliet Street
Milwaukee, WI  53205
(414) 289-6660
(414) 289-8559 TTY
www.milwaukee.gov

Milwaukee County Department of Health and Human Services was created for the purpose of planning, purchasing, and coordinating a comprehensive array of community services in the areas of alcohol and other drug abuse, developmental disabilities, physical disabilities, and mental health. In the Disability Services Division, services are funded and contracted with community agencies in these primary areas: residential services, advocacy, respite, prevention, work and day services, employment, community-based training support, and family support services. Other programs for individuals with developmental disabilities include: birth-to-three, family support and a children’s autism waiver program. Services are provided for individuals through age 59. Individuals who are 60 and above are referred to the Milwaukee County Department on Aging for needed services.

MILWAUKEE COUNTY TRANSIT SYSTEM
1942 N. 17th Street
Milwaukee, WI  53205
(414) 344-6711 Route and Schedule Information
(414) 937-3206 Lost Article Information
(414) 344-4550 General Offices
(414) 343-1700 Transit Plus
www.ridemcts.com

Contact the above numbers to receive a bus schedule, find out specific route and schedule information, or to apply for the Half Fare Program. The Milwaukee County Travel Training program is designed to teach Milwaukee County residents with cognitive or physical disabilities to become more mobile in the community. It focuses on training individuals to safely and independently use the Milwaukee County Transit System to meet their needs. The travel trainer works one-on-one with the trainee to develop skills necessary for independent travel.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
MILWAUKEE LITERACY HOTLINE
Milwaukee Public Library
814 W. Wisconsin Avenue
Milwaukee, WI 53233
(414) 286-3117
www.milwaukeeachiever.org

The volunteer-staffed hotline provides information and referral for adults seeking assistance in reading, math, basic skills, English as a second language or GED studies. Contact your local Public Library for information on a wide variety of recreational programs for young adults, including film programs and other special programs on topics of interest.

MUSKEGO PARKS AND RECREATION DEPARTMENT
W182 S8200 Racine Avenue
Muskego, WI 53150
(262) 679-4100
www.ci.muskego.wi.us

Muskego Parks and Recreation Department offers no special needs programs. Participants are integrated into regular offerings. Assistance will be provided for no additional cost. Hours: Monday- Friday 8:00 a.m. - 4:30 p.m.

NEW BERLIN RECREATION DEPARTMENT
3805 S. Casper Drive
New Berlin, WI 53151
(262) 797-2443
www.newberlin.org

New Berlin Recreation Department offers special needs programs, including adaptive aquatics and swim instruction, for the deaf to New Berlin residents.

NEW BERLIN THERAPIES
2895 S. Moorland Road
New Berlin, WI 53151
(262) 782-9015
www.nbtherapies.com

New Berlin Therapies is a physical, occupational and speech therapy clinic that offers dance experiences to children with special needs, including ballet, tumbling, and creative movement. Additional classes in fitness/endurance, strengthening, and adjustments to sensory input (such as art and cooking) are also offered. Periodically, aquatics is available through New Berlin Therapies at the YWCA-Waukesha.
Oconomowoc Parks and Recreation Department does not offer a special needs program, but participants are encouraged to integrate into the programs offered. Friends and siblings are encouraged to assist attendants when needed. Attendant costs are negotiated.

OPPORTUNITIES, INC.
Diversified Personnel Services
www.oppinc.com
(800) 314-4567 Director of Vocational Services

Watertown Branch Office
111 N. 1st Street
Watertown, WI 53094
(920) 261-8444

Fort Atkinson Main Office
200 E. Cramer Street
Fort Atkinson, WI 53538
(920) 563-2437

Madison
930 Stewart Street
Madison, WI 53713
(608) 274-1894

Oconomowoc Branch Office
662 Armour Road
Oconomowoc, WI 53066
(262) 569-8888

Opportunities, Inc. is a community-based rehabilitation facility focused on assisting individuals with disabilities to achieve their maximum potential and independence with respect to employment and daily living. Individuals with disabilities are eligible for services that teach community employment maintenance, employment-seeking skills, independent living skills, basic vocational skills, and leisure.

Diversified Personnel Services, a division of Opportunities, Inc., has a job placement program funded by the State of Wisconsin. It specializes in matching motivated and qualified candidates to appropriate positions in the community. It also provides employment services for persons who are deaf or hard of hearing. Services are available throughout Southeastern Wisconsin.
The PACE Program (Professional Assistant Center for Education) is a two-year, post-secondary certificate program located on the campus of National-Louis University in Evanston, Illinois. PACE is designed especially to meet the transitional needs of students with multiple learning disabilities in a university setting. PACE commits to educating the whole person, preparing young adults for independent living by integrating instruction in four areas: academics, career preparation, life skills and socialization. An apartment living program is available to qualified graduates of the program, allowing students to remain in a familiar environment among friends while transitioning to the next step of independent living.

Paragon's professional mission is to provide creative, community programs for individuals with disabilities. Paragon utilizes community resources, current modalities, warm caring guidance and professional expertise to help our participants increase and utilize their educational, vocational, social, and recreational skills, and enhance self-worth, happiness and quality of life. Paragon emphasizes possibilities and strengths rather than limitations in responding to the needs of the individual, in a continual re-evaluation of current services, and in the development of new programs.

People First Wisconsin is a statewide, grassroots cross-disability advocacy organization run by and for people with disabilities. People First was organized to provide opportunities for people with disabilities in Wisconsin to speak up and be heard as well as to educate the public about the rights and strengths of people with disabilities. People First is dedicated to helping individuals with disabilities and local self-advocacy groups get to know each other, learn from each other, and work together. People First Wisconsin has local chapters and affiliates in many parts of the state. Please call to find out about self-advocacy activities in your community.
Pewaukee Parks and Recreation Department does not offer a special needs program. Participants are encouraged to integrate into the programs offered.

REM-WISCONSIN II, INC.
524 Shepherds Drive
West Bend, WI  53090
(262) 335-6619
www.remwisconsin.com

REM-Wisconsin II provides residential support to people with developmental disabilities. This organization provides an array of services both in Milwaukee County and throughout the State.

RENT ASSISTANCE PROGRAM (City of Milwaukee)
5011 W. Lisbon Avenue
Milwaukee, WI  53210
(414) 286-5650 Voice
(414) 286-2921 TTY
www.hacm.org

The Rent Assistance Program, which is administered by the Housing Authority of the City of Milwaukee, is a federally-funded housing program designed to help low and moderate income families, elderly and individuals with disabilities, rent privately owned housing. Under this program, which is available to a limited number of families, tenants pay rent according to their income and the program pays the additional amount to equal the total rent to the owner.
SOCIAL SECURITY ADMINISTRATION
(800) 772-1213
(800) 325-0778 TTY
www.ssa.gov

Milwaukee Downtown
310 W. Wisconsin Avenue, Suite 260
Milwaukee, WI 53203
(414) 297-1790

Milwaukee Mitchell
1710 S. 7th Street, Suite 200
Milwaukee, WI 53204

Milwaukee North
6300 W. Fond du Lac Avenue
Milwaukee, WI 53218

Milwaukee West
5020 W. North Avenue
Milwaukee, WI 53208

Waukesha
707 N. Grand Avenue
Waukesha, WI 53186
(262) 542-7253

Individuals can apply for Social Security, Supplemental Security Income (SSI), or Social Security Disability (SSD) benefits through a telephone or an in-office appointment. Contact the 800 number for an appointment at a site near you.

SPECIAL NEEDS FAMILY CENTER
Children’s Hospital of Wisconsin, Daniel M. Soref Family Resource Center
9000 W. Wisconsin Avenue
Milwaukee, WI 53201-1997
(414) 266-6333
(800) 234-5437 (KIDS)
southeastregionalcenter.org

The Special Needs Family Center serves families and providers in Milwaukee, Waukesha, Racine, Kenosha, Walworth, Jefferson, Washington and Ozaukee Counties who care for children birth to 21 years of age with special health care needs. The Resource Center is open Monday through Friday from 8 a.m. to 5 p.m. Services include information and referral, access to a resource library, parent support including connections with other parents and local support groups and links to local service providers such as public health departments and community agencies that can assist with coordinating the many services associated with caring for a child with special needs.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
SPECIAL OLYMPICS WISCONSIN - GREATER MILWAUKEE AREA
2310 Crossroads Drive, Suite 1000
Madison, WI  53718
(262) 241-7786
(800) 924-5202
www.specialolympicswisconsin.org

Special Olympics provides year-round sports training and athletic competition in 18 Olympic-type sports for individuals ages 8 and up with cognitive disabilities.

SUPPORT SOLUTIONS, LLC
4812 West Madison Avenue
Franklin, WI  53132
(414) 858-9941
supportsolutions@wi.rr.com

Support Solutions, LLC strives to assist individuals of all ability to maintain and/or improve their quality of life through the provision services in a community setting. We provide Case Management /Support Brokerage services, Daily Living Skills Training, some Supportive Home Care Services, assistance with medical appointments, recreational activities, social skills training, etc. We work mostly within the Milwaukee County area and are able to accept most Family Care funding sources as well as private pay.
Sussex Parks and Recreation does not offer a special needs program. Participants are encouraged to integrate into the programs offered.

Dance education is available for all ages and levels. Previously, To The Pointe has organized integrated dance/creative movement classes for children ages 6 and up with disabilities. For more information about participating in similar classes, please call.

The Transit Plus Program helps pay the cost of transportation for Milwaukee County residents who are unable to use public transportation. Individuals who qualify for Transit Plus are able to use one of the designated van services for the cost of $3.25 each way anywhere within Milwaukee County.
United Cerebral Palsy provides information and referral, public education, advocacy, respite care, independent living programs (independent apartment and clustered apartment programs), community and supported employment programs, support groups, and ADA information and training. It also coordinates youth programming (through Project SUCCESS and Compuplay), skills groups and more in its Charlie Kapp Resource Center.

UNIVERSITY OF WISCONSIN-MILWAUKEE
Student Accessibility Center
Mitchell Hall, Room 112
P.O. Box 413
Milwaukee, WI 53201
(414) 229-6287 Voice/TTY
www.sac.uwm.edu

The Student Accessibility Center (SAC) provides academic accommodations to students with disabilities at UW-Milwaukee. Academic supports include adaptive equipment and materials, alternative testing, laboratory and library assistance, note-taking service, priority registration, tutoring, taped textbook service, and sign language and oral interpreting. Specialists in Learning Disabilities/Attention Deficit Disorder, Sensory Impairments (Visual and Hearing), Psychological, and Physical Disabilities are all part of the programmatic staff support available to SAC students. If students are not regularly admissible to UWM, they can apply through an alternative admission program. For more information, contact the Student Accessibility Center.
UNIVERSITY OF WISCONSIN-OSHKOSH
Project Success
Nursing Ed. Building, Room 26
800 Algoma Boulevard
Oshkosh, WI 54901
(920) 424-1033
www.uwosh.edu/success

Project Success is a language remediation project that is based on mastering the entire sound structure of the English language. Incoming freshmen from all over the United States participate in an eight-week summer school program consisting of a simultaneous multi-sensory instructional procedure (SMSIP). This procedure is used to teach study skills, reading, spelling, writing and mathematical operations. During the subsequent school year, students are eligible for tutoring services and additional time testing opportunities.

UNIVERSITY OF WISCONSIN-WAUKESHA
1500 N. University Drive
Waukesha, WI 53188
(262) 521-5210
www.waukesha.uwc.edu

University of Wisconsin-Waukesha offers a freshman-sophomore liberal arts curriculum. A low teacher-student ratio is maintained. Students with disabilities receive individual accommodations and support services through the TRIO program.

UNIVERSITY OF WISCONSIN-WHITEWATER
Center for Students with Disabilities
800 W. Main Street
Roseman 1006
Whitewater, WI 53190
(262) 472-4711 Voice/TTY
www.uww.edu

The mission of the Center for Students with Disabilities (CSD) is to cultivate an extraordinary university community for students that promotes success in their life pursuits. To fulfill our mission, the Center, in collaboration with students, faculty/staff and community will respect and value student choice, provide services based on individual needs, promote self-determination, ensure access to all university activities and programs, and reach out to the community at large.
Very Special Arts Wisconsin (VSA WIS) is a volunteer-based organization that provides a variety of programs for children and adults with disabilities in the areas of visual art, drama, music, dance and creative writing. VSA WIS works primarily with schools and agencies.

THE VOLUNTEER CENTER
Of Greater Milwaukee
2819 W. Highland Boulevard
Milwaukee, WI 53208
(414) 273-7887
www.volunteermilwaukee.org

Of Waukesha
1717 Paramount Drive
Waukesha, WI 53187
(262) 547-8459
www.volunteerwaukesha.com

The Volunteer Center matches individual's interests, skills and talents to a need in the community. The Volunteer Center serves the community by providing volunteer opportunities for individuals as well as strengthening volunteer programs of nonprofit organizations. The Centers recruit and refer volunteers to over 400 human service agencies and programs serving and meeting the community needs of the Greater Milwaukee and Waukesha Areas.

WAUKESHA COMMUNITY CAREER CENTER
892 Main Street, Suite C
Pewaukee, WI 53072
(262) 695-7848
www.wctc.edu/careercenter

The Waukesha Community Career Center helps individuals prepare for careers and transition into gainful employment. The Center offers career exploration workshops, one-on-one consultation, interviewing resources, and resume and other current career information.
The Waukesha County Human Services Department provides or contracts for information and referral, psychological evaluation, vocational training, case management, advocacy, foster care, counseling, respite care, individual therapy, and community education and integration. The access unit is the intake point for individuals with mental retardation, brain trauma, autism, prader willi, cerebral palsy or epilepsy. A prospective client requesting service from the developmental disability unit has to have documentation verifying that they have one of the above diagnoses which limits their ability to function. Waukesha County residency is required.

Waukesha County Technical College (WCTC)
800 Main Street
Pewaukee, WI 53072
(262) 691-5210 Coordinator of Special Services
(262) 691-5277 Special Needs Counselor
(262) 691-5148 TTY
www.wctc.edu

WCTC's Special Services department offers accommodations for students with disabilities. Academic support includes adaptive equipment, alternative testing, note-taking service and tutoring. Accommodations will be made for students that provide documentation on their disabilities. WCTC also has three programs designed specifically for students with disabilities. Contact the coordinator of Special Services for information on these programs and accommodations.

Waukesha Parks and Recreation Department
1900 Aviation Drive
Waukesha, WI 53188
(262) 524-3737
www.ci.waukesha.wi.us

Waukesha Parks and Recreation Department offers special needs programs including Sparc summer program for youth, Physically Challenged Swim, Side-by-Side traveling social group for people ages 8-21, and the Respite and Recreation Club for youth ages 3-14. An interpreter is available for people with hearing impairments. The "Access Ability" services will provide assistance required to participate in regular programs.
Wauwatosa Committee for Citizens with Disabilities
7725 W. North Avenue
Wauwatosa, WI  53213
(414) 259-0051  Contact co-chair, Mary Callen
(414) 607-6884  Contact co-chair, Julie Alexander
(414) 479-8915  Administration office

The Wauwatosa Committee for Citizens with Disabilities advocates for the rights of all Wauwatosa citizens with disabilities, both mental and physical. It is an educational and advocacy body, which serves to assist persons with disabilities in exercising their rights within the community. The four focus areas are: Education, Advocacy, Problem Resolution and Public Relations.

Wil-O-Way Special Recreation Centers
Wil-O-Way Underwood
10602 Underwood Parkway
Wauwatosa, WI  53226
(414) 278-3930

The Wil-O-Way Special Recreation Centers provide opportunities for children, adults, and older adults with physical, developmental, or emotional disabilities to develop leisure, recreational, athletic and cultural skills. Call to request a current bulletin of seasonal programs.

Wisconsin Conservatory of Music
Music Therapy Program
1584 N. Prospect Avenue
Milwaukee, WI  53202
(414) 276-5760
www.wcmusic.org

Individual or one-to-one music therapy sessions are designed to meet the needs of children or adults who would benefit from close, personal interaction with a music therapist or for whom may be inappropriate or unavailable for music therapy groups. The program offers support groups, rehabilitation work and adaptive ensembles. Therapeutic goals include, but are not limited to increased attention span, self-confidence and motor coordination to academic enhancement, anger management, self-expression and anxiety control. Sessions are available at four locations and may also be arranged for groups. Small groups are made up of children with special needs between 6 and 16 years of age.

For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
WI FACETS
2714 N. Martin Luther King Drive, Suite E
Milwaukee, WI  53212
(414) 374-4645
(414) 374-4635 TTY
www.wifacets.org

Wisconsin Family Assistance Center for Education, Training and Support, Inc. (FACETS) provides help, training and information about special education to families of children with disabilities and community professionals. An important part of FACETS’s work is outreach to families in minority and underserved communities. The Community Parent Resource Center is open to the public.

WI PARTNERSHIP FOR HOUSING DEVELOPMENT, INC
515 W. Moreland Blvd., Room AC320
Waukesha, WI  53188
(262) 896-8170
www.homeconsortium.com

The Wisconsin Partnership for Housing Development, Inc. provides no-interest loans up to $20,000 for individuals with low to moderate income for home improvements. It also provides a $5,000 forgivable loan for down payment assistance to low to moderate income individuals. It serves Jefferson, Ozaukee, Washington and Waukesha counties.

WORKFORCE DEVELOPMENT CENTER
892 Main Street, Suite J
Pewaukee, WI  53072
(262) 695-7800
www.wisconsinjobcenter.org

Note: See Job Service/Center Locations

WRTP/BIG STEP
3841 W. Wisconsin Avenue
Milwaukee, WI  53208
(414) 342-9787
www.wrtp.org

WRTP/Big Step, a non-profit organization dedicated to family sustaining jobs. WRTP/Big Step develops programs to help members expand employment and advancement opportunities, upgrade the skills of current employees, and recruit and retain qualified job candidates. They prepare low income, unemployed and young workers for careers in manufacturing and construction.
YMCA’s OF METRO MILWAUKEE
www.ymcamke.org

Downtown
161 W. Wisconsin Avenue
Milwaukee, WI  53203
(414) 291-9622

North Shore
1350 W. North Avenue
Milwaukee, WI  53205
(414) 265-9622

Rite-Hite
9250 N. Green Bay Road
Brown Deer, WI  53209
(414) 354-9622

South Shore
3244 E. College Avenue
Cudahy, WI  53110
(414) 571-9622

The YMCA is an organization dedicated to building strong kids, strong families and strong communities through fitness, wellness and development programs that develop a healthy body, mind and spirit.

YMCA OF WAUKESHA COUNTY
www.ymcamke.org

Tri-County YMCA
N84 W17501 Menomonee Avenue
Menomonee Falls, WI  53052
(262) 255-9622

The YMCA is a non-profit community service organization with facilities including weight training, swimming pools, and gymnasiums. Programs are also offered. The Town & Country YMCA offers adaptive aquatics and the OK network for the differently abled, which provides additional opportunities, particularly of interest to people with disabilities.
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For more information, please call Life Navigators at 414-774-6255 or visit our free Online Resource Guide at www.lifenavigators.org.
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